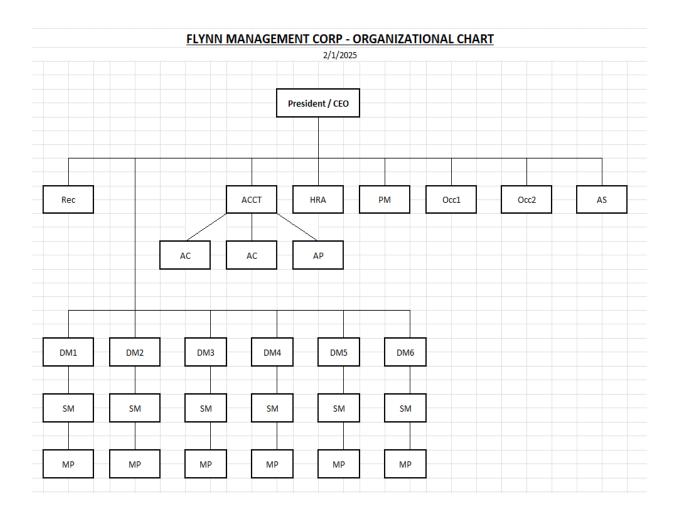
SUBJECT	Date
STANDARD OPERATING PROCEDURES MANUAL	
INTRODUCTION	02-01-25
ORGANIZATIONAL STRUCTURE	



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Flynn Mangement	Corporation			
Clearwater Office - Role	s & Responsibilities			
	Name	Position	Ext	Responsibilities
FMC President	Kevin Flynn	CEO	206	Insurance issues, incident reports, purchase orders over \$500, other odd items that you have already referred to your DM
	Mike Bishop	PM	215	Reasonable accommodations, 504 questions, lease violations, charges to resident,
Accommodations/ Lease				check scanner issues, RD inspections, utility allowances, purchase orders over
Violations/ Compliance				\$500
	Wendy Myers,	ACCT (out going		Account Reconciliations, financial statements, property license renewals, credit
Accounting	Accounting Manager	4/30/25)		cards, Quill, WB Mason, CheckScan deposit processing/posting
	Michael Wetherell,		222	Account Reconciliations, financial statements, property license renewals, credit
	Accounting Manager	ACCT		cards, Quill, WB Mason, CheckScan deposit processing/posting
	Robin Huizenga,		208	Purchase order processing, payment of vendor & utility invoices, security deposit
	Accounts Payable			refunds, check stop payments, 1099 reporting
	Specialist	AP		
	Mirela Celi, Accounting		223	Maintenance reserve processing & payments, document scanning, purchase
	Clerk	AC		order & invoice processing, pictures
	Carla Struble,		205	Outgoing check processing, bank reconciliations, rent deposits, scanning, coding
	Accounting Staff	ACS		of bills
				_
Human Resources	Liz Cantrell	HRA	209	Benefits, payroll, timesheets, employee auto insurance renewals
		l		
Occupancy/Tenant Certifications	Laurie Ross	Occ1	203	Tenant certifications, move ins, move outs, lease violations, charges to resident
Occupancy/Tenant	Sandy Dorval	Occ2	204	Tenant certifications, move ins, move outs, lease violations, charges to resident,
Certifications				project worksheets, rent increases, Voyager issues
	T	T		
Applications Specialist	Debbie Jones	AS	202	Applications, transfers, add-ons, requests for review (denied apps), leases,
				charges to residents (applying charges), VAWA issues
	I	T_		
Reception	Kim Mahon	Rec	201	Reception; Scanning; Mail processing; Resident & Applicant complaints;