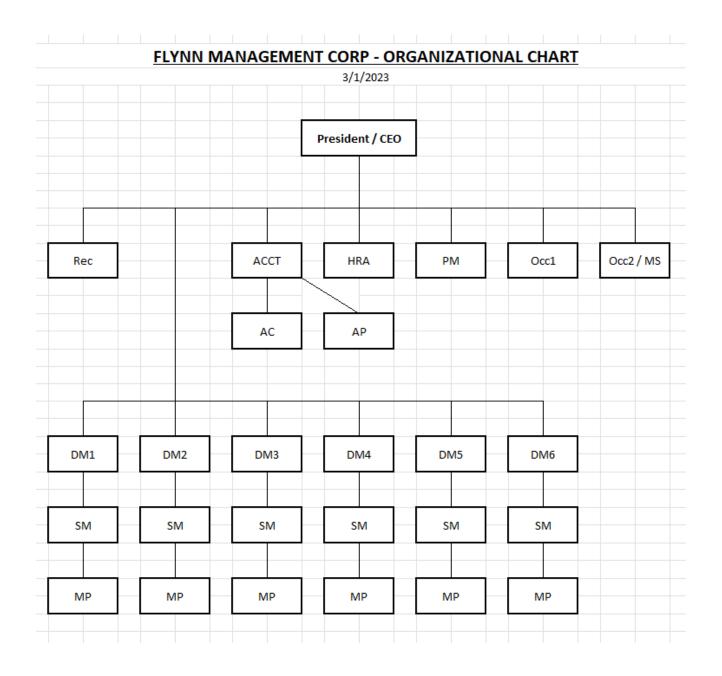
SUBJECT	Date
STANDARD OPERATING PROCEDURES MANUAL	
INTRODUCTION	03-01-23
ORGANIZATIONAL STRUCTURE	



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Flynn Mangement	Corporation			
Clearwater Office - Role	s & Responsibilities			
	Name	Position	Ext	Responsibilities
FMC President	Kevin Flynn	CEO	206	Insurance issues, incident reports, purchase orders over \$500, other odd items
				that you have already referred to your DM
	<u>'</u>		· ·	
	Mike Bishop	PM	215	Reasonable accommodations, 504 questions, lease violations, charges to residen
Accommodations/ Lease	_			check scanner issues, RD inspections, utility allowances, purchase orders over
Violations/ Compliance				\$500
	Wendy Myers,		207	Account Reconciliations, financial statements, property license renewals, credit
Ū	Accounting Manager	ACCT		cards, Quill, WB Mason, CheckScan deposit processing/posting
	Barbara Early,		222	Purchase order processing, payment of vendor & utility invoices, security depos
	Accounts Payable			refunds, check stop payments, 1099 reporting
	Specialist	AP		
	Mirela Celi, Accounting		223	Maintenance reserve processing & payments, document scanning, purchase
	Clerk	AC		order & invoice processing, pictures
	<u>'</u>		· ·	
Human Resources	Liz Cantrell	HRA	209	Benefits, payroll, timesheets, employee auto insurance renewals
	'	'		
Occupancy/Tenant	Laurie Ross	Occ1	203	Tenant certifications, move ins, move outs, lease violations, charges to resident,
Certifications				project worksheets, rent increases, Voyager issues
Applications/Occupancy/	Sandy Dorval	OCC 2 / MS	214	Tenant certifications, move ins, move outs, applications, transfers, add-ons,
Voyager				requests for review (denied apps), leases, charges to residents (applying
				charges), VAWA issues
Reception	Kim Mahon	Rec	201	Reception; Scanning; Mail processing; Resident & Applicant complaints
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